

Appendix A

List of Service Recovery Plans

- Accounts Receivable
- Accounts Payable
- Adults Social Care
- Assessment Management – Facilities Management
- Assessment Management – Health & Safety
- Assessment Management – Technical Services
- Assessment Management – Transport
- Bereavement Services
- Building Control
- CCTV
- Children's Services
- Communications
- Corporate & Community Resilience
- Community Safety
- Council Tax and Housing Benefits
- Customer Services
- Debt Resolution
- Democratic & Members Services
- Development Planning
- Distribution Centre Bronze Group
- Electoral Services
- Employment and Skills
- Environment Enforcement
- Estate Services
- Grounds Maintenance
- Havering Music School
- Health and Wellbeing
- Highways, Traffic and Parking
- Housing
- HR and Organisational Development
- ICT
- Joint Commissioning Unit
- Legal Services
- Libraries
- Local Land Charges and SNN
- Neighbourhoods Business Services Team
- Revenues, Business Rates
- Parks Development
- Parks Service
- Payroll
- Pensions
- Planning Enforcement
- Planning & Strategic Applications
- Policy, Performance & Community
- Programme Management Office
- Property Services

Key Executive Decision

- Public Health
- Public Protection
- Regeneration and Economic Development
- Registration Services
- Street Cleansing
- Systems Team PPC
- Transactional Services
- Transformation
- Transport Planning
- Waste and External Contracts